VERETÉ

CONSULTING

Verifying User Satisfaction with Aeries.Net

Proposal for:

Dr. Michael Watenpaugh
Superintendent
San Rafael City Schools

Project Purpose

This project is a continuation of the Student Information System (SIS) Assessment Project we conducted for San Rafael City Schools (SRCS) in April 2015. In that project, we recommended the implementation of Aeries.net followed by a process of verifying user satisfaction. The purpose of this project is to support San Rafael City Schools (SRCS) in conducting a user satisfaction process for users of Aeries.net.

Project Components

The primary goal of this project is to measure the following indicators using the same methodology and calculations as the initial SIS assessment:

1. Define tasks users need to accomplish using an SIS
2. Rate Aeries.net's ability to help user accomplish these tasks
3. Satisfaction with training options provided
4. Any suggested changes to the implementation process
5. Determine uses for Learning Management System

By using the same methodology and calculations, SRCS stakeholders will be able to compare results from the original assessment with the current results. If the results prove positive, this will give all stakeholders confidence that the transition to Aeries.net has been completed in excellence. In addition, we will assess the need to implement a Learning Management System at SRCS.

In order to accomplish the components outlined above, we will need access to the same focus groups that participated in our initial focus group in the following schools:

Terra Linda High School
San Rafael High School
Davidson
Laurel Dell
Enrollment

Project Outcomes

At the end of the project period, we will submit an assessment similar to the document we provided in April. We will conclude the project with a presentation to the Board.

Project Timeline and Costs

Costs

The following schedule outlines the cost of this project:

Site	Cost
SIS User Satisfaction – Verification Project	$11,700
Total	$11,700

50% of the cost is due upon approval of this agreement; the remaining 50% is due upon project completion. This cost proposal assumes a 20-day project.

Timeline

The following retreat dates have been scheduled:

Phase	Estimated Dates
School Focus Groups	Week of October 26th
Delivery of Report	Week of October 9th

Requirements for Timely Completion

- Schedule back-to-back focus group meetings one day the week of October 26th (similar to April process)

Project Team

Dawn Verdick, Founder & Chief Executive Officer
Nina Rosete, Co-Founder & Vice President

Agreements

Stage of Agreement

This agreement covers the 4 phases only for an agreed upon price of $26,200. If SRCS needs our support during the implementation of the SIS, a new agreement will be executed to support that effort.

Disclaimers

A wide array of variables may affect the success or failure of this project team, including many variables outside the control of Vereté. As a result, Vereté provides no guarantees or warranties regarding its services, expressly stated, implied, or otherwise. SRCS management and staff agree to fully cooperate with Vereté staff.

Termination

This agreement is terminable by either party with a 30-day notice.

Agreement

When signed by both parties, this proposal will become the agreement by which Vereté and the SRCS project team will be bound.

_____   Date

Name: Dr. Michael Watenpaugh
Superintendent
San Rafael City Schools

_____   Date

Name: Dawn Verdick
Founder & Chief Executive Officer
Vereté