

Equipment Service Contract

Contract ID

51063

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Complete Business Systems

"Teacher-Friendly Products!"
 1834 W. 11th St.
 Suite A
 Upland, CA 91786
 Phone: 909-946-5995
 Fax: 909-946-0853
 Fed Tax ID: 95-3823051

Bill To: After Schl Prog
 After School Programs-Arizona
 11045 Arizona Ave
 Riverside, CA, 92503
 (951) 358-1682
 (951) 358-1683

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	51063	Contract Description	Full Coverage Maintenance Contract				Start Date	01-Jul-22	End Date	30-Jun-23	
Period Billing Int	Annual	Meter Billing Int	Annual	Labor Hrs Inc	NONE	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge	\$635.00		
Estimated Annual Charge	\$635.00										

Categories of Parts Included in Contract
Paper Feed,Press,Drive Section,Paper Exit,Drum Section,Master Feed,Master Ejection,Scanner,ADF,Electrical,Exterior and Frame,Control Panel,DC,Collater,Car Stock,All Parts Included,Rollers Included,Print heads Included

Equipment Included under Contract (charges per billing interval)													
Equipment Location	Ship To ID	After Schl Prog	Address	After Schl Prog After School Programs-Arizona 11045 Arizona Ave Riverside, CA, 92503 (951) 358-1682 (951) 358-1683									
Serial No	090150643	Unit ID		Model No	DP-S510	Equip. Location	copy room	Description	Digital Duplicator	PMs Included	None	Equip. Value	\$635.00
Meter Name	Copies	Start Meter Reading	1429605	Clicks Included in Contract Term	1000000								

Summary of Periodic Meter Charges (incurred after exceeding 'clicks included in term')						
Meter ID	Charges Level Name	From	To	Cost per click	Step Down to Charge Level	
37587	Overage		0	Unlimited	0.001	

Other Charges (charges per billing interval)	
	Value

Duplo Duplicator Service Contract
 TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

1. Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
2. Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
3. This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
4. This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.
5. If, in CBS's opinion, reconditioning is necessary because normal repairs and parts cannot keep a machine in satisfactory operating condition, then CBS will submit a cost estimate of needed repairs which will be in addition to and separate from the regular service agreement cost. If the customer fails to pay for needed repairs, CBS reserves the right to continue service on a per-call basis.

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6. Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.
7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.
8. This service agreement is non-refundable in the event of cancellation.
9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.
10. If payment for this agreement is not received by CBS within thirty (30) working days of the expiration of the warranty or the previous service agreement, either by date or meter expiration, then CBS may, at its discretion, inspect the equipment before a new agreement will be issued. The charge for this service shall be at our normal service rate in effect at the time of service, on a per-hour basis, and a charge for all parts shall apply.
11. CBS may from time to time modify the annual cost of the agreement upon renewal.
12. CBS guarantees 4 hour response time on a down machine with unlimited copies. This service agreement covers the Drum Unit, Thermal Head and PC Boards with unlimited service calls and phone support. Service loner will be provided when needed. Additionally CBS provides unlimited staff training.
13. In the event customer renews said agreement, but does not submit payment within ten (10) working days, and subsequently cancels said agreement, customer shall be responsible for all costs, charges and fees incurred prior to cancellation.

	Print Name	Signature	Date
Complete Business Systems Representative	_____	_____	_____
Customer Signature	_____	_____	_____