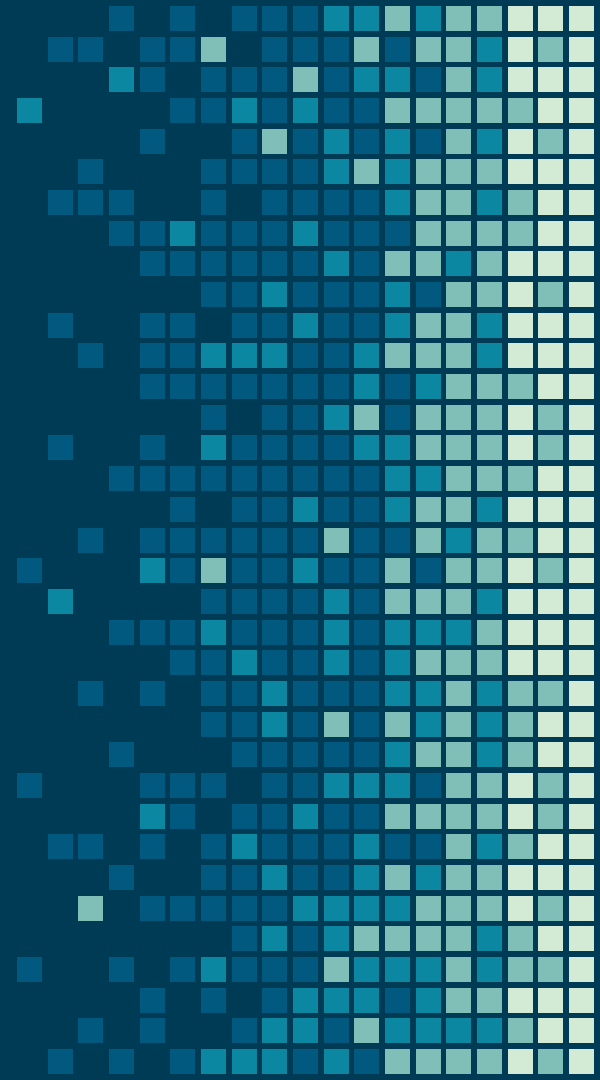


TECHNOLOGY UPDATE

August 27, 2019

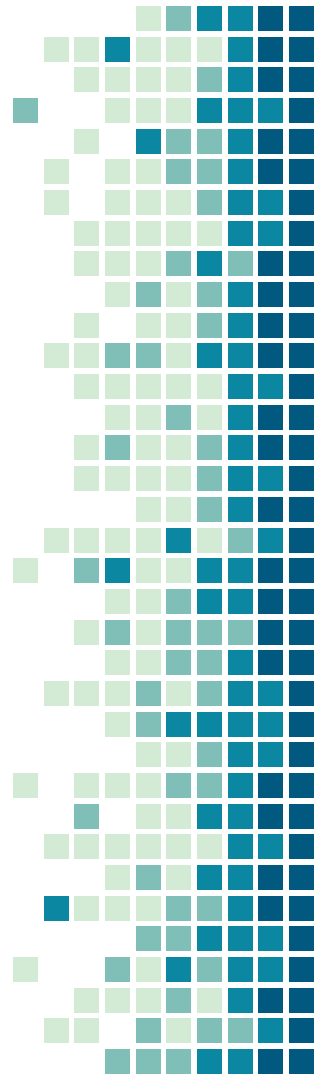


WHERE HAVE WE BEEN?

- Virus attack in Spring 2019
- No known breach of personal information

WHERE ARE WE GOING?

- DataPath as partner in managing IT services
- Enhanced cyber-security measures



BEST PRACTICES FOR TECH

Install and maintain updated anti-virus/malware protection on all servers and all devices.

Keep security software, web browsers, and operating systems on servers and computers.

Set up a secure Wi-Fi.

Use complex passwords.

Monitor data sharing policies to ensure privacy of student information

Provide cybersecurity education awareness for employees.

Review the technology Acceptable Use Agreement annually.

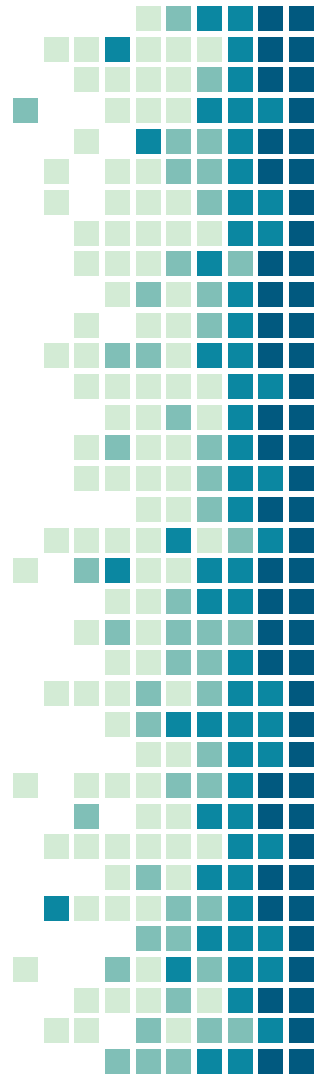
WHAT CAN STAFF EXPECT?

Ongoing Training

- Presentations
- Online training videos
- Poster campaigns

Tech Improvements

- Help Ticket
Support@Sylvan.k12.ca.us
- Safeguard WiFi
(no personal devices)
- New process for requesting apps, programs, etc.
- Tighter control on filtering



We thank all staff members for their cooperation in following District policies and procedures to ensure that all of our systems remain secure.

