



MAINTENANCE - SCHEDULE A

Site Number:

Multi Sites

Site Name:

PALOS VERDES PENINSULA USD

Payment Terms

Annual in advance

Site Address:

375 Via Almar
Palos Verdes Estates, CA 90274

Services

Commencement Date:

9/10/2019

Term of Service:

12 Months

Service Level:

Black Box: Standard 8 x 5
Entitlements: Phones Not Included
SWA: Not Included

Quote Expiration Date:

8/30/2019

Vendor:

Avaya

Item	Hardware Description	Term (Months)	Total
AVAYA NORSTAR			
1.	1061069 - PALOS VERDES PENINSULA USD CORNERSTONE	12	\$688.88
2.	1061062 - PALOS VERDES PENINSULA USD DAPPLEGRAY ELEMENTARY	12	\$669.36
3.	1061070 - PALOS VERDES PENINSULA USD MIRA CATALINA ELEMENTARY	12	\$675.91
4.	1061055 - PALOS VERDES PENINSULA USD MIRALESTE ELEMENTARY	12	\$688.88
5.	1061063 - PALOS VERDES PENINSULA USD MIRALESTE INTERMEDIATE	12	\$743.12
6.	1061056 - PALOS VERDES PENINSULA USD RIDGECREST INTERMEDIATE	12	\$797.36
7.	1061065 - PALOS VERDES PENINSULA USD SILVER SPUR ELEMENTARY	12	\$721.51
8.	1061058 - PALOS VERDES PENINSULA USD VERDE INTERMEDIATE	12	\$673.95
9.	1061060 - PALOS VERDES PENINSULA USD VERDES HIGH	12	\$723.86
10.	1061059 - PALOS VERDES PENINSULA USD VERDES PENINSULA HIGH SCHOOL	12	\$1,164.08
11.	1061066 - PALOS VERDES PENINSULA VISTA GRANDE ELEMENTARY	12	\$688.88

Black Box Support Total: \$8,235.79

Total Term Price:

\$8,235.79

OTHER TERMS APPLICABLE TO THIS SCHEDULE

- If this Schedule includes break/fix maintenance support, this Schedule does not include paging, headsets, terminals, printers, UPS, batteries or power plant. Move Add and Change requests are not included as part of the break/fix maintenance and will be invoiced as completed.
- Black Box support of manufacturer or OEM Equipment, Software and/or Systems that are End of Life (EOL) will be based on a commercially reasonable effort. Parts/Software for EOL Systems will be provided, if available, from Black Box depot or OEM.
- All pricing reflected in this Schedule A are reflective of the above system configuration and does not include or forecast for any upgrades or changes. The intention is for the contract to be trued up prior to the beginning of the next annual term with any additional product and/or licenses purchased.
- Remote Diagnostics requires 24X7 access and modem connection, provided by the customer. Any Service provided remotely are dependent upon access via the modem.
If Customer does not provide remote access, Black Box will charge on a time and materials basis for work that could be accomplished remotely, but as a result, required an onsite presence.
- SOFTWARE SUPPORT IS NOT INCLUDED IN AGREEMENT- If you do not include Software Assurance Support, In the event Black Box Network Services cannot clear an issue, we will not be able to escalate to tier III or IV support with the manufacturer.
- The term of this Order shall commence on the date Black Box executes the Order and will continue as set forth in the Order (the "Order Term"). If neither the Customer nor Black Box provides the other written notice of cancellation at least thirty (30) days prior to the end of the Order Term, the Order Term will automatically renew for additional periods of one (1) year at Black Box's then current rate(s).