

2019

Annual Report

Celebrating 50 Years of Changing Lives



"Making a positive impact on our community through prevention, intervention and treatment services for substance abuse, mental health and homelessness."

MESSAGE TO THE COMMUNITY FROM OUR CEO

Last year, Community Human Services celebrated its Golden Anniversary. This year, we put 50 years of experience into planning and carrying out a comprehensive local response to a global pandemic. We began preparing in early March, so by the time the shelter in place order was declared, we had adequate protective equipment and supplies, COVID-19 educational materials at the ready and a workable continuity plan for the Agency's programs. We have been able to provide all of our essential services and most non-essential services without interruption.

Our **Off Main Clinic** and **Genesis House** programs continue to provide drug treatment in person. Our **Outpatient Drug Treatment Centers** continue to provide drug treatment via telehealth. The following programs are providing counseling, education and support to youth and adults via telephone: **Drug and Alcohol Intervention Services for Youth (DAISY)**, **Substance Use Prevention Program (SUPP)**, **Parenting Education Program (PEP)** and **Pathways to Safety (P2S)**. The **Family Service Centers** continue to provide outpatient mental health therapy and case management. Our runaway and homeless youth are still being served in the **Safe Place, Safe Passage, Shelter and Street Outreach** homeless youth programs. And **Elm House and Sonoma House** still house and support men and women in early recovery.

In all these programs, we are not only providing core services, but also COVID-19 education and basic aid like hand sanitizers, emergency blankets, clothing, food and water to our clients, especially our homeless clients. And plans are in place to deal with virus-related illness in our programs, like designated isolation and quarantine areas.

This time of great uncertainty brings other concerns, as well. What will our services look like 3, 6 or 12 months from now? How will we raise money for our core operations, continued COVID-19 relief activities and the new homeless shelter in this strange environment? How will we maintain our financial health? Then I think about the thousands of supporters who have kept our mission alive for the last 50 years. And I am filled with gratitude and hope.

COVID-19 will challenge us, but together we will rise to the challenge because we must. Thank you for your continued support.

ROBIN MCCRAE

Chief Executive Officer



LOOKING AHEAD

In 2020, Community Human Services will open the first-ever shelter for homeless women and families with children on the Monterey Peninsula in partnership with the Gathering for Women. Casa de Noche Buena will provide guests with a warm, safe place to stay while receiving intensive case management and supportive services, including linkages to income, education, employment and housing and mental health and substance abuse services based upon their individual needs.



A PATH TO HOPE

Receiving the right care at the right time is critical in the journey of recovery. Designed for people with significant substance use disorders, our residential drug treatment program Genesis House, addresses the underlying causes of addiction. Treating the root cause of addiction can help people overcome their active dependency and move into recovery.



At the young age of thirteen, John started abusing methamphetamine and alcohol after his circle of friends introduced him to the substances. By the time he had reached his late teens, John was a poly substance user with a serious addiction to opiates. Before hitting rock bottom, John confessed to his mother April that he was addicted to narcotics and needed support. April dedicated her time to finding the help her son needed and referred John to Genesis House for residential drug treatment. Genesis House provided John with evidence based treatment tailored to his individual needs. As part of the program at GH, April attended counseling groups and informational sessions aimed at family members. This allowed April to understand more about John's drug abuse and consider what role she might play in helping him recover. During his stay, John finally committed to staying healthy. John has since graduated from the program and is a part-time employee at Genesis House. He is committed to a new life of sobriety and is nearly three years clean.



"Seeing John in recovery was something I had always hoped for. To see him doing this well is a true miracle. I never gave up. We never gave up."

- April Morton

"Anything would have been better than the way I was living. Recovery has given me so much more. It has given me the ability to be there for the ones I love, to be kind. That's what it's all about."

***- John, Genesis House Graduate
Sober since August 11, 2017***



MAKING A DIFFERENCE

CHS continues to respond to the needs of our community by reducing barriers to services and developing programs for those who struggle with addiction, mental illness and homelessness. We are honored to serve the residents of Monterey County and look forward to improving access to the most effective, timely and affordable care to meet the needs of our community.



In conjunction with National Human Trafficking Awareness Month, Community Human Services and the Monterey County Department of Social Services hosted an informational event and breakfast at the Salinas City Events Center on January 18th. Nearly 120 individuals attended the event including county employees, health professionals, educators and CHS supporters. The program featured guest speaker/human trafficking survivor, Debra Rush, and a panel discussion of local experts moderated by Monterey County District Attorney, Jeannine Pacioni.



On February 2nd, CHS held the 3rd annual Migrant Family Resource Fair "La Familia Migrante y La Salud Mental." This community event was made possible through a collaboration with the Monterey County Office of Education Migrant Program. The purpose of the event is to draw together a specialized group of service providers to bring awareness and expand access to underserved families in the migrant community of Monterey County. Through collaboration with other community organizations, over 300 migrant individuals were able to access free immigration legal consultation, enroll in healthcare programs and seek employment opportunities.



In response to the local opioid epidemic, Community Human Services (CHS), Montage Health Foundation and Natividad Foundation partnered to offer free trainings and free naloxone (Narcan) to the residents of Monterey County. Naloxone can save someone's life by counteracting the life-threatening effects of an opioid overdose. Nearly 300 community members including first responders and local educators attended the events which were held on Tuesday, April 30th at the Salinas Sports Complex and on Wednesday, May 1st at Oldemeyer Center in Seaside.



According to the 2019 Homeless Census, Monterey County has over 300 unaccompanied homeless youth. In response to the growing need for services to support runaway and homeless youth, CHS launched the first-of-its-kind Street Outreach Program to serve all of the Salinas Valley and parts of South County. Four bilingual, bicultural counselors provide outreach services that include distribution of food, water, hygiene and first aid products, counseling and case management and linkages to housing, income, education and employment services.

2019 AWARDS AND RECOGNITION

LIFETIME ACHIEVEMENT AWARD, ROBIN MCCRAE CHILD ABUSE PREVENTION COUNCIL



In April, Community Human Services CEO Robin McCrae received the 2019 Child Abuse Prevention Council's (CAPC) Lifetime Achievement Award. Robin was recognized by the council for her commitment to improving the lives of children in Monterey County.

EXCELLENCE IN EDUCATION AWARD 2019 MONTEREY COUNTY SCHOOL BOARD ASSOCIATION

Community Human Services was recognized by the Monterey County School Boards Association (MCSBA) at their annual organizational dinner. CHS was presented with the 2019 Excellence in Education Award. The MCSBA unanimously voted in favor of awarding Community Human Services with the honor.



NON PROFIT OF THE YEAR 2019 NON PROFIT ALLIANCE OF MONTEREY COUNTY



In September, CHS was honored by the Nonprofit Alliance for Monterey County at their annual awards celebration with the Agency Award for Outstanding Nonprofit in the Human Services category. Community Human Services has been fortunate to be able to partner with NAMC since its inception in 2003.

MAKING AN IMPACT

OUR MISSION: Making a positive impact on our community through prevention, intervention and treatment services for substance abuse, mental health and homelessness.

MENTAL HEALTH

1,635

Outpatient Counseling
SuperKids/SuperTeens
Supervised Visitation
Parent Education
Domestic Violence

SUBSTANCE ABUSE

1,687

Off Main Clinic
Genesis House
Elm House
Sonoma House
Outpatient Treatment
SUPP

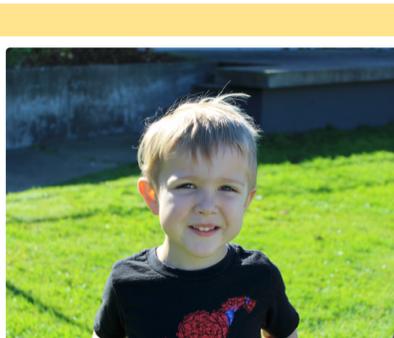
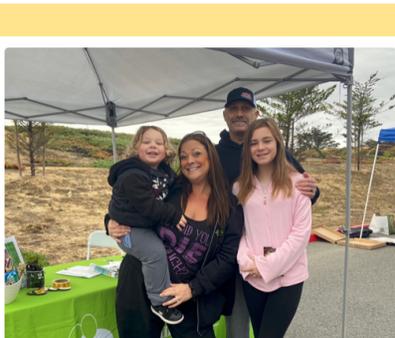
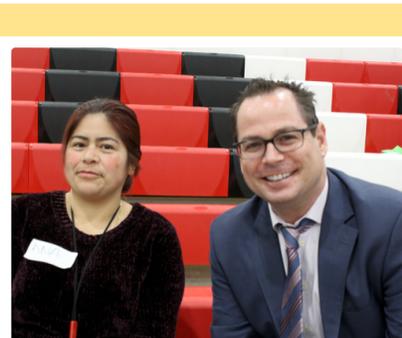
YOUTH SERVICES

432

DAISY
Safe Place
Safe Passage

3,754

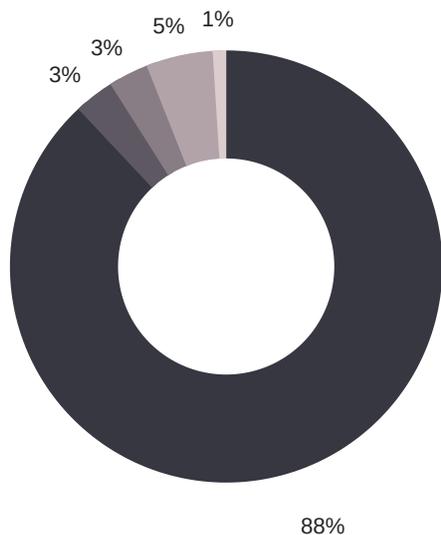
Number of Individuals Served



FINANCIALS AT A GLANCE FYE 2019

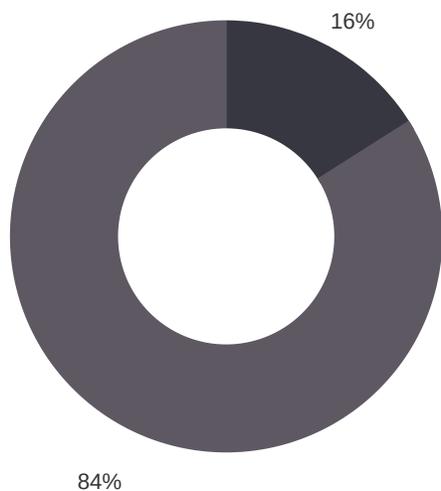
We are committed to the highest level of financial integrity and are dedicated to ensuring that we maximize the value of every contribution we receive to benefit those we serve.

OPERATING REVENUE



PRIVATE GRANTS AND DONATIONS	3%
JPA CONTRIBUTIONS	3%
PROGRAM FEES	5%
GOVERNMENT GRANTS AND CONTRACTS	88%
OTHER REVENUE	1%
TOTAL REVENUE	\$6,391,018

OPERATING EXPENSES



MANAGEMENT	16%
PROGRAM SERVICES	84%
TOTAL EXPENSES	\$6,575,448



CELEBRATING 50 YEARS!



Our community partners are important to us and we couldn't imagine celebrating our 50th anniversary without them. On Thursday, April 25th CHS hosted a Partner Appreciation Breakfast at the Salinas Sports Complex. We recognized 12 partner agencies including community organizations, funding partners and County departments for their support and commitment to collaboration in providing services to the residents of Monterey County.



Thank you for celebrating this milestone with us!

On October 13th, we celebrated our golden anniversary with a gala and silent auction at the Monterey Marriott. Longtime friends, partners, supporters and donors joined us for a night of dancing, music and a presentation reviewing our impact and evolution over the past 50 years. Thank you to all our supporters, past and present for making the last 50 years possible. Here's to another 50 years!



2019 marked Community Human Services 50th anniversary. In celebration of this milestone, CHS hosted golden anniversary events to recognize volunteers, donors and community partners who have dedicated their time, energy and resources to making a difference in our community. We are proud of the accomplishments of the organization over the past 50 years and recognize that we could not have delivered on our mission without the support of our funders, volunteers, partner providers, staff and board.

BOARD OF DIRECTORS FYE 2019

City of Carmel
Darlene Mosley

City of Sand City
Mary Ann Carbone

City of Pacific Grove
Alan Cohen, Chair

City of Del Rey Oaks
Patricia Lintell

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Mary Mitchell

North Monterey County USD
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Lisa Berkley

Carmel USD
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Harvey Kuffner

City of Monterey
Alan Haffa, Vice Chair

Monterey Peninsula USD
Alana Myles

Santa Rita USD
Vacant

City of Salinas
Steve McShane

Pacific Grove USD
Cristy Dawson

Salinas Union High School District
Anthony Rocha

THANK YOU FOR SUPPORTING OUR PROGRAMS! TOP DONORS FYE 2019

TOP DONORS

Lowell & Wilda Northrop
Barbara Schilling & Richard Carr
Amjad & Najima Noorani
Julia Fields
Denise Powers
Bill & Nancy Doolittle
Marcia Parsons
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James Mitchell & Michael Ann Mitchell
William & Karen Pardoe
Loren Steck & Annette Yee Steck
Thomas Nunes
Stephen Levick
David Sabih & Anna Swartley

TOP BUSINESSES, FOUNDATIONS & GROUPS

Monterey Peninsula Foundation
Nancy Buck Ransom Foundation
Harden Foundation

Community Foundation for Monterey County
Interfaith Outreach of Carmel
In-N-Out Burger Foundation
Fund for Homeless Women of the Community
Foundation for Monterey County
The Pacific Grove Rotary Club
The Alexander F. Victor Foundation of the Community
Foundation for Monterey County
Pebble Beach Company Foundation
Community Hospital of the Monterey Peninsula
XL Catlin Foundation
The Rotary Club of Monterey
The Robert and Florence Slinger Fund of the
Community Foundation for Monterey County
The Upjohn California Fund
Monterey Peninsula Volunteer Services
All Saint's Episcopal Church
Walmart Foundation
First Five Monterey County
Cannery Row Company



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www.chservices.org