

TOOLS4EVER

IDENTITY GOVERNANCE & ADMINISTRATION

P.O. Box 8200
Bonney Lake, WA 98391
www.tools4ever.com

Software and Maintenance Quotation

San Rafael City Schools

Prepared by
Jeremy Thompson
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(888)-770-4242 Ext 114



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PREPARED FOR: Sandy Maynard | San Rafael City Schools
310 Nova Albion Way | San Rafael, 94903

ISSUED ON: August 16, 2016

EXPIRES ON: September 15, 2016

PREPARED BY: Jeremy Thompson | Tools4ever

Products & Licenses

COST(S) BELOW REPRESENTS A FIXED FEE LICENSING WITH MAINTENANCE.

DESCRIPTION	QTY	UNIT PRICE	LINE TOTAL
IAM UMRA - Automation and Synchronization	7,800	\$ 1.75	\$ 13,650.00
PSM - Password Synchronization Manager	7,800	\$ 0.15	\$ 1,170.00
IAM APP - Delegated Password Reset		NO COST	NO COST
EDU_500 DSC	7,800	\$ (0.15)	\$ (1,170.00)
EDU_200 DSC	7,800	\$ (0.10)	\$ (780.00)
Select Maintenance Option Below		Product Total	\$ 12,870.00

Maintenance descriptions listed on page 4

Maintenance Options	Maint Price	Tax ¹	Grand Total U.S.
<input type="checkbox"/> PREMIUM PLUS - 1 Year Product Maintenance All Products	\$ 3,217.50	\$ -	\$ 16,087.50

☐ ACCEPT ☐ DECLINE Buyers Initials _____

1. Tools4ever collects and distributes taxes for customers in Washington State only. Customers outside of Washington are responsible for paying their respected tax liability to the appropriate governing agencies.



Professional Services Quotation

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Product Implementation and Consultancy

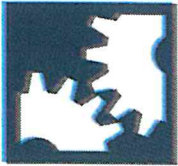
COST(S) BELOW IS PROPOSED AS BILLED TIME AND MATERIAL.

DESCRIPTION	QTY	UNIT PRICE	LINE TOTAL
PRJ Implementation and Consultancy (HR)	76	\$ 200.00	\$ 15,200.00
Staff AD Automation: 25 Hours			
Staff AD Automation: 25 Hours			
Staff/Student Google Apps Sync & Automation: 26 Hours			
Bulk Hour DSC	76	\$ (25.00)	\$ (1,900.00)

Product Total	\$ 13,300.00
Tax ¹	No Tax
Total U.S.	\$ 13,300.00

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Maintenance Options

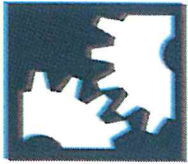
MAINTENANCE SUPPORT LEVELS	BASIC	PREMIUM PLUS
Basic Product Updates	Inc	Inc
Access to Moderated Support Forum	Inc	Inc
Basic Technical Support (Non Consultancy) ¹	Inc	Inc
Consultancy Services ²	\$225.00 Per Hour	Priority Queuing 1 st hour free; \$175.00 per additional hour
Product Training ³	\$225.00 Per Hour	2 hours free; \$175.00 per additional hour
Consultant Code Review - Response Times May Vary - Does Not Include Consultancy		Inc Response Time: 1-2 Days (Estimated)
Priority Support with WebEx Portal ⁴		Inc
Discount On <u>Prepaid</u> Consulting Services ²		Inc
Discount on New Modules Added During the Maintenance Term		Inc
White Glove Treatment 2 hours per year to review UMRA project code. Tune up, suggest best practices and offer enhancements		Inc

1. Basic Technical Support is defined as assisting customers with product bugs and technical issues, but not product consultancy. Technical support is available Monday through Friday between 7:30 AM and 4 PM PST by phone and email.

2. Consultancy Services are defined as services provided by Tools4ever's consultants to design, build, and implement business automation projects, assistance performing business automation tasks, and code review to troubleshoot new script problems.

3. Training is defined as an overview of the interworking of a purchased product. It will review starting projects, logging, and licensing. It may cover a high level overview of a project developed by Tools4ever.

4. WebEx Support is defined as interactive support using WebEx to review the code running in a customer's environment. WebEx support is available to Premium Plus customers and customers paying for support on an hourly basis.



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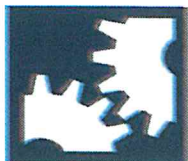
Professional Services and Training

- In general, all consulting projects require a signed Statement of Work (SOW).
- 20 to 30 hours a week will be dedicated to professional services / project work per engineer.
- Upon the receipt of the purchase order for professional services, the Tools4ever project coordinator will contact the client to arrange a project "Intake Meeting" to review the SOW and requirements from both Tools4ever and the client.
- The professional services / project work will be scheduled after an "Intake Meeting" has been completed and signed off by client.
- Any changes to or deviations from the SOW must be documented in writing, and are subject to a charges.
- Professional Service work may be performed online via WebEx or offline at the discretion of the consultant.
- If work is to be performed online, client shall make an employee available for the duration of the session(s).
- Maximum number of client personnel at a training session is four.
- Tools4ever consulting cancellation policy is as follows:
 - No fee if work is cancelled at least 5 business days prior to scheduled start date.
 - (Provided work is scheduled at least 5 days in advance)
 - A fee of 4 hours, or 25% of scheduled time, whichever is LESS, will be assessed of cancelled within 2-4 business days prior to scheduled start.
 - A fee of 8 hours, or 50% of scheduled time, whichever is less, will be assessed for cancellations 1 day prior, or same day, of scheduled start.
 - If Tools4ever cancels, the same amount of penalty time will be credited to the client.
 - Above penalties are waived if due to circumstances beyond client or vendor control including, natural disaster, telecommunications failure, electrical outage or computer failure.
 - **Response time: Timely response by client is required to keep projects on track. If there is no response from client within 24 hours. The client will be charged one day work equivalent (6 hours) each day until client responds to Tools4ever request. The time will be deducted from professionals services purchased. If professional services time is exhausted an additional invoice for the remaining time will be issued.**

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Differentiation between Consulting and Support

- In most cases, consulting services are defined as:
 - Creating New projects
 - Adding functionality to existing projects
 - Modifying projects due to source data or network changes.
- In most cases, support is defined as;
 - General question about product functionality
 - Error resolution
 - Basic assistance with user created projects.



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Instructions for Ordering

Complete the section below: PO # or Credit Card information and **fax back all pages** (this page and the price quote) to (253) 435-4966. Tools4ever accepts PO's, Visa, Master Card, and American Express for U.S. and Canadian orders. For international orders, the above Credit Cards are accepted or for Wire Transfer information please contact our sales department.

Official Business Information
Company Name:
Address:
City / State / Zip
Country:

Licensing / Software Activation - (Needed to generate a license key)
DNS Domain Name(s):

Instructions: Open a command prompt from a PC or server within that domain. Enter the "set u" command.
Look for "USERDNSDOMAIN=". Please capture that window and send in with the order.

Payment Information
Purchase Order Number:
Billing Contact Name:
Contact Phone:
Contact Email:
Credit Card Number:
Name on Credit Card:
Expiration:
Verification Code:

Tools4ever can reference the account name and logo for marketing purposes: Yes _____ No _____

I authorize Tools4ever to invoice me for the above product(s) and agree to pay within 15 days from the date of invoice.

Signature

Date