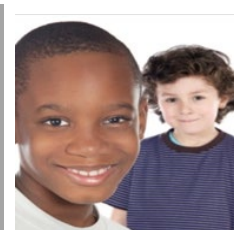
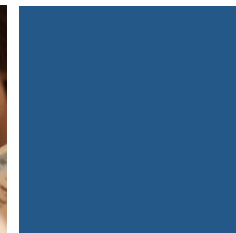
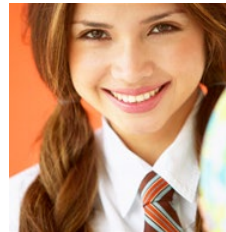


The First Day of School 2020-2021



Executive Cabinet
August 17, 2020



Every Student Matters, Every Moment Counts

Purpose of Presentation

- Outline the preparation for the opening of schools
- Report facts and details about the first day of school
- Parent & Community voice and resources
- Share next steps



Every Student Matters, Every Moment Counts

District Goal Alignment

Goal Three

Provide a safe, welcoming, and respectful learning environment for every member of the school community while ensuring effective district-wide communication for students, staff, families, and community partners.

- **3.2** Promote outstanding students, families, staff, programs, schools, and community partners
- **3.4** Improve customer service for students, families, staff, and community to support welcoming school environments.

Every Student Matters, Every Moment Counts

Team Effort

- 
- Human Resources
 - Business Services
 - Maintenance & Operations
 - Nutrition Services
 - Transportation
 - Technology
 - Curriculum and Instruction & Professional Development
 - Student Support Services
 - Educational Services
 - Communications

Every Student Matters, Every Moment Counts

Human Resources

- Total number of employees: 4,820
 - 1,617 Certificated
 - 1,770 Classified
 - 209 Management
 - 602 Certificated Substitutes
 - 622 Classified Substitutes
- New Hires for 2020-21
 - 57 Certificated
 - 9 Classified
 - 9 Management

Every Student Matters, Every Moment Counts

Human Resources

- HR Data Points
 - Since March 2020, 24 new IK-12 forms created
 - LOA with MTA; MOU with CSEA - continued positive collaboration
 - Worksite flexibility due to child care
 - Certificated: 444 approved (27.5% of unit)
 - Classified: 172 approved (9.7% of unit)
- Training - Virtual and Hybrid
 - New Certificated Staff: 3-day training
 - New Managers: 2-day training
 - New Certificated Substitutes: 1-day training

Business Services



Every Student Matters, Every Moment Counts

Business Services

Maintenance & Operations

- 44 Summer Projects, 28 sites
- Cost of Summer Projects \$10.1 Million
- Virtual Summer Projects Tour...Coming Soon!



Every Student Matters, Every Moment Counts

Business Services

Bond Dollars at Work



Before



After

Every Student Matters, Every Moment Counts

Business Services

Nutrition Services

- Drive through pick up service at 20 school locations
- Meals served daily (**breakfast and lunch**):
 - 6,268 - 8/10/2020
 - 6,670 - 8/11/2020
 - 7,012 - 8/12/2020
 - 7,392 - 8/13/2020
 - 7,796 - 8/14/2020



Every Student Matters, Every Moment Counts

Business Services

Davis Cafeteria Remodel



Every Student Matters, Every Moment Counts

Business Services

Transportation

- 59 Buses
- 50 Bus Drivers and Bus Monitors working **daily**
- 39 Bus Drivers assisting with the daily **meal** program
- 10 Transportation staff working with **IT** services
- 15 Routes running to **deliver** staff to various locations
- 2 hours of **Professional Development** daily
 - Required classes/training
 - Special needs transportation
 - COVID cleaning protocols



The professional development and training time is incredibly valuable for the team, during regular/traditional operations, time is always limited.

Every Student Matters, Every Moment Counts

Technology

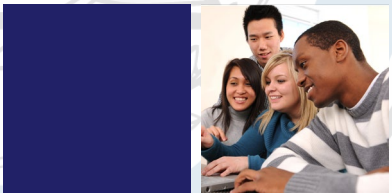
- Over 29,500 student computers ready for 1st Day of school
- 10,000 distributed:
 - 9th grade, 7th grade and new MCS students
 - New Chrome School Sites: Davis, Johansen, Hanshaw
- Total Tickets Open First week:
 - 4,966 new tickets
 - 4,199 tickets solved
 - Calls: 3,379



Every Student Matters, Every Moment Counts

Technology

- Significant network down times - Monday & Tuesday
- Issues with:
 - Security Server & Web System
- Solutions:
 - Increased Server Hardware and Tuned Server Systems



Every Student Matters, Every Moment Counts

Technology - Proactive Work Moving Forward

- Leveraging organization resources
- Pivoting on a daily basis
- External expertise to ensure system and network performance
- Continue migration planning for a different core firewall and filtering systems



Every Student Matters, Every Moment Counts

Educational Technology

- 2,800 attendees to PD offerings with eLearning and Live Online Webinars (Before School Started)
- Timely eNewsletter:
 - Over 1,284 teachers viewed this Ed Tech resource
- Over 77.5K views/3.4K watch hours of 150 Tutorial Videos
- 26 Smart Start Ed Tech Lesson Plans created for K-12
 - Designed to support first few weeks of school
 - Over 37 additional Self-Paced Models on variety of topics for all staff

Every Student Matters, Every Moment Counts

Future Challenges & Opportunities

- Troubleshooting 20,000+ home networks
 - Resolved cable modem drive compatibility issues affecting thousands of devices and families
- Consistency in customer service experience
 - Extended Call Center Hours
 - Continued Bi-Lingual support
- 4 Service Centers & 11 Hot Zones for temporary help
- Analysis of a District LTE system
- Generator System for our Network/System Core



Every Student Matters, Every Moment Counts

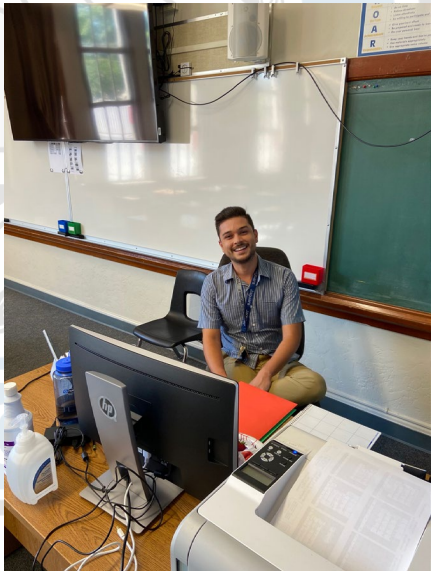
Curriculum and Instruction & Professional Development (CIPD)

- Distance Learning & MVA curriculum supports
- Hotline support
 - Bilingual hotline calls
- Office Hours for teachers
- New Teacher support
- Substitute support

Every Student Matters, Every Moment Counts

Student Support Services

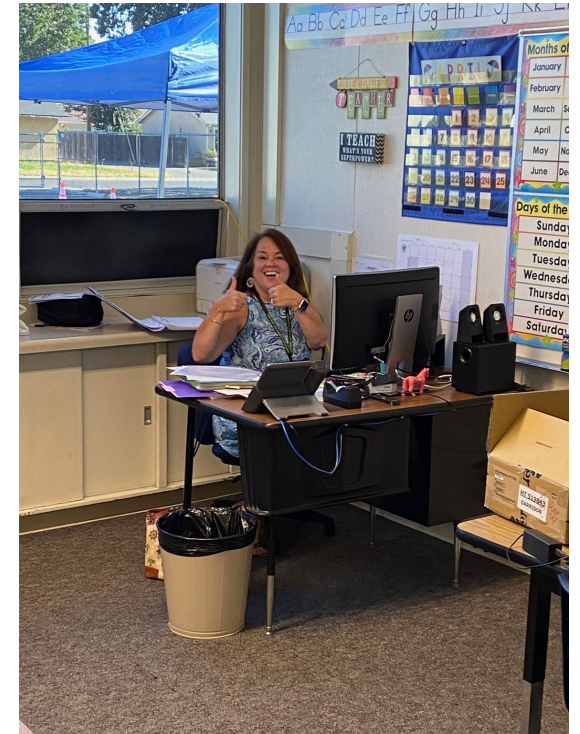
- Welcomed 4,116 students with disabilities to our schools
- Arranged for all paraprofessional staff to receive devices and training
- After-school program (ASES) welcomed 588 students to a virtual program. Continue to enroll students daily.



Every Student Matters, Every Moment Counts

Student Support Services

- Trained MTSS coaches on new role in supporting distance learning
- Migrated to an online enrollment system
- Training and support to all campus supervisors and yard duties
- Developed re-engagement procedures for our sites to support families



Every Student Matters, Every Moment Counts

Educational Services

- **Instruction**
 - “Gradual Release Responsibility” model
 - Delivered thru context of Distance Learning
 - Distance learning instructional expectations
- **Coordinating Site and Community Supports**
 - Internet connectivity outreach
- **First Day of School Launch**
 - Districtwide event to celebrate
 - Dr. Noguchi’s address
 - 1st Day = 6,000+
 - 1st Week = 21,000+



Every Student Matters, Every Moment Counts

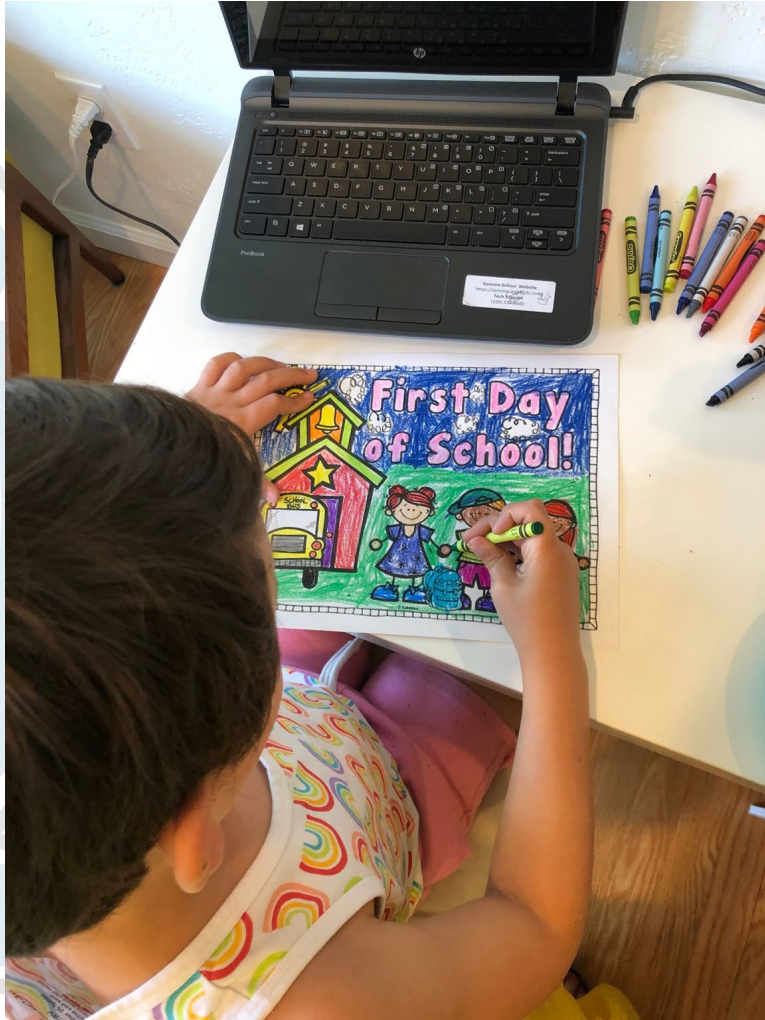
Educational Services

- Expansion of Modesto Virtual Academy

MVA Enrollment	TK - 6	7-8	9-12	Total
Registrations	843	230	1,096	2,169
Intakes Completed	542	150	434	1,126
Intake In-Progress <i>(Pre-registered, started intake process, not completed yet)</i>	108	40	201	349
Assigned to a MVA Teacher <i>(Completed Intake & Assigned to MVA Teacher)</i>	450	94	403	947
Declined after Contact <i>(Pre-registered, but declined to complete the process)</i>	236	31	140	407

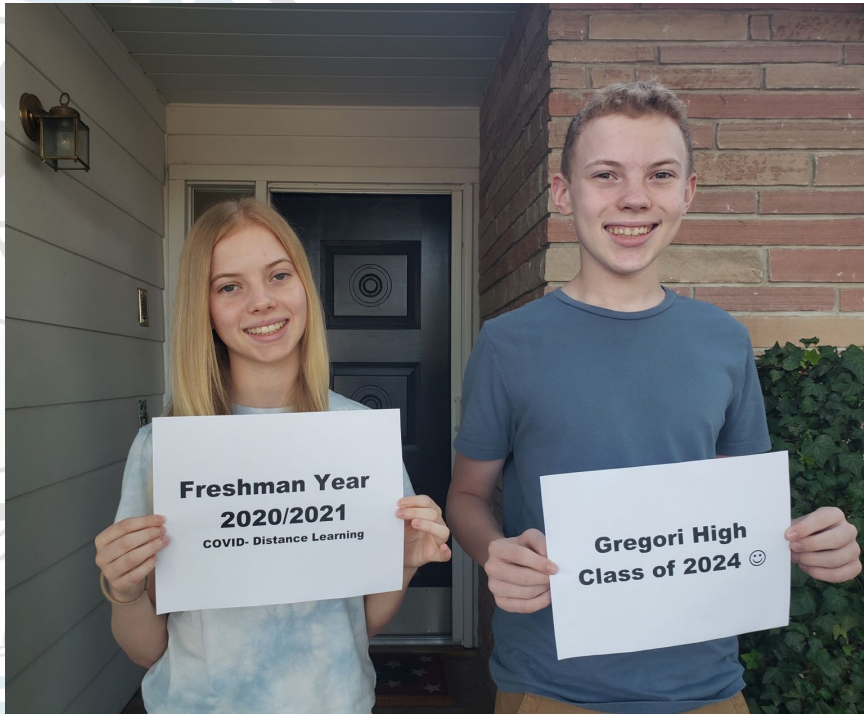
Every Student Matters, Every Moment Counts

First Day of School Festivities



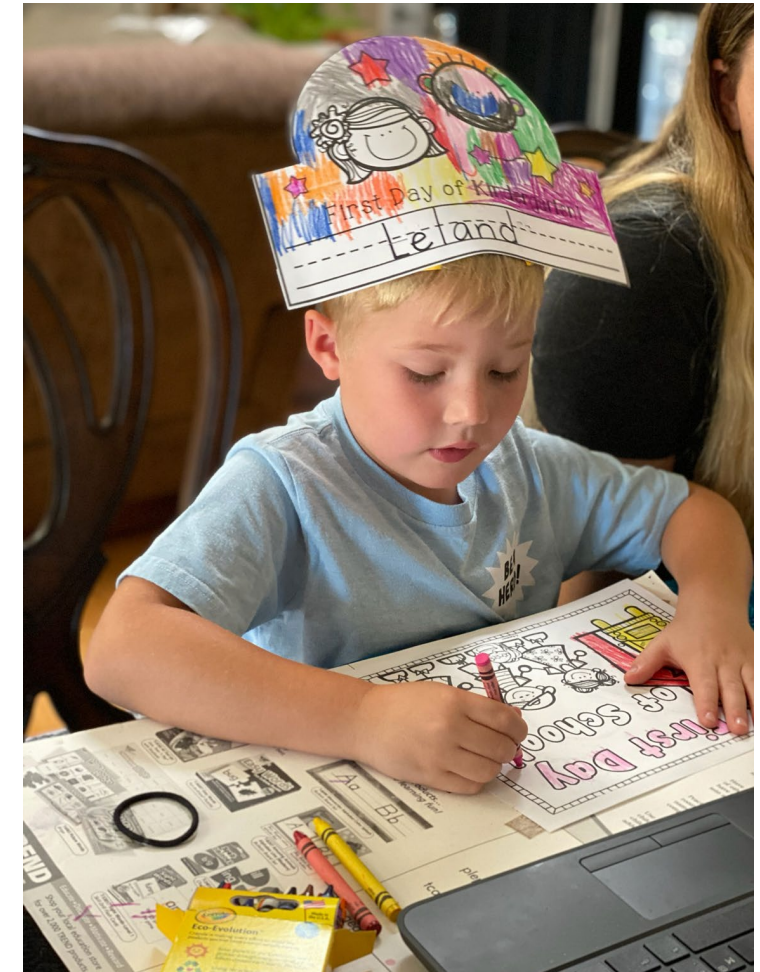
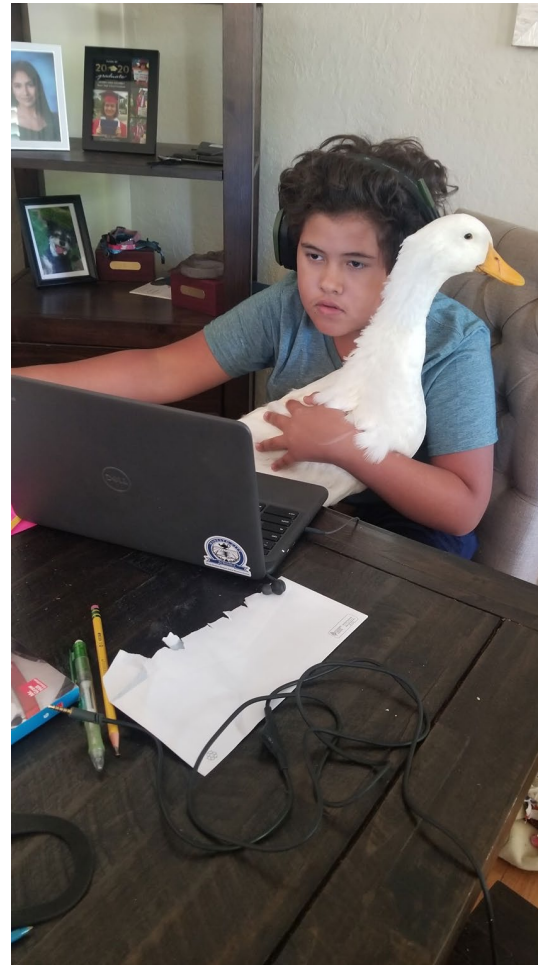
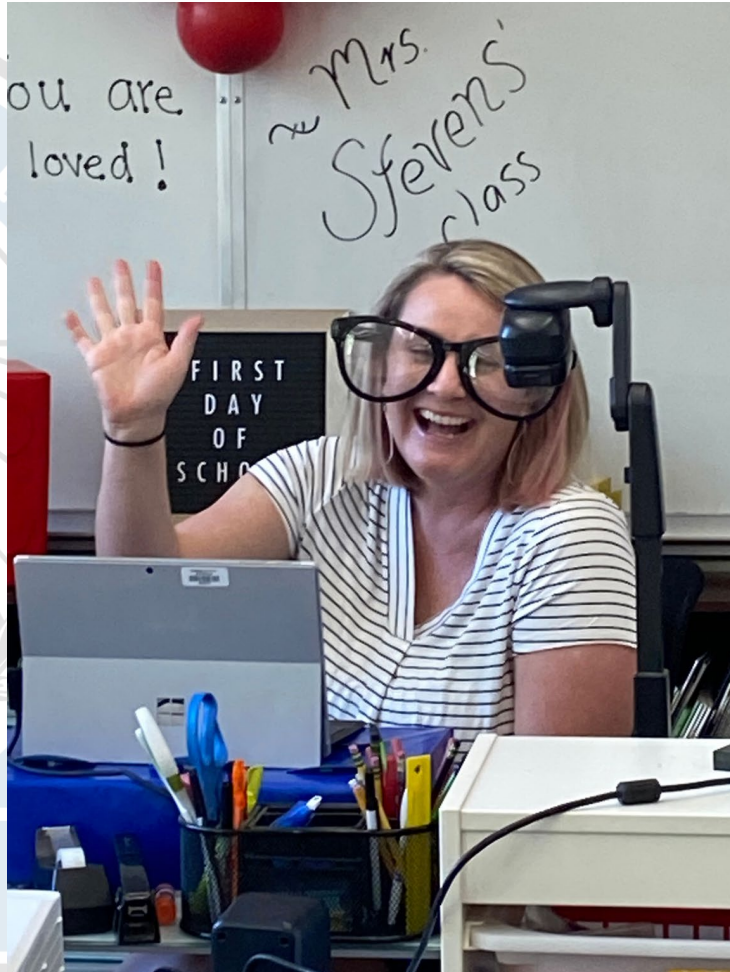
Every Student Matters, Every Moment Counts

First Day of School Festivities



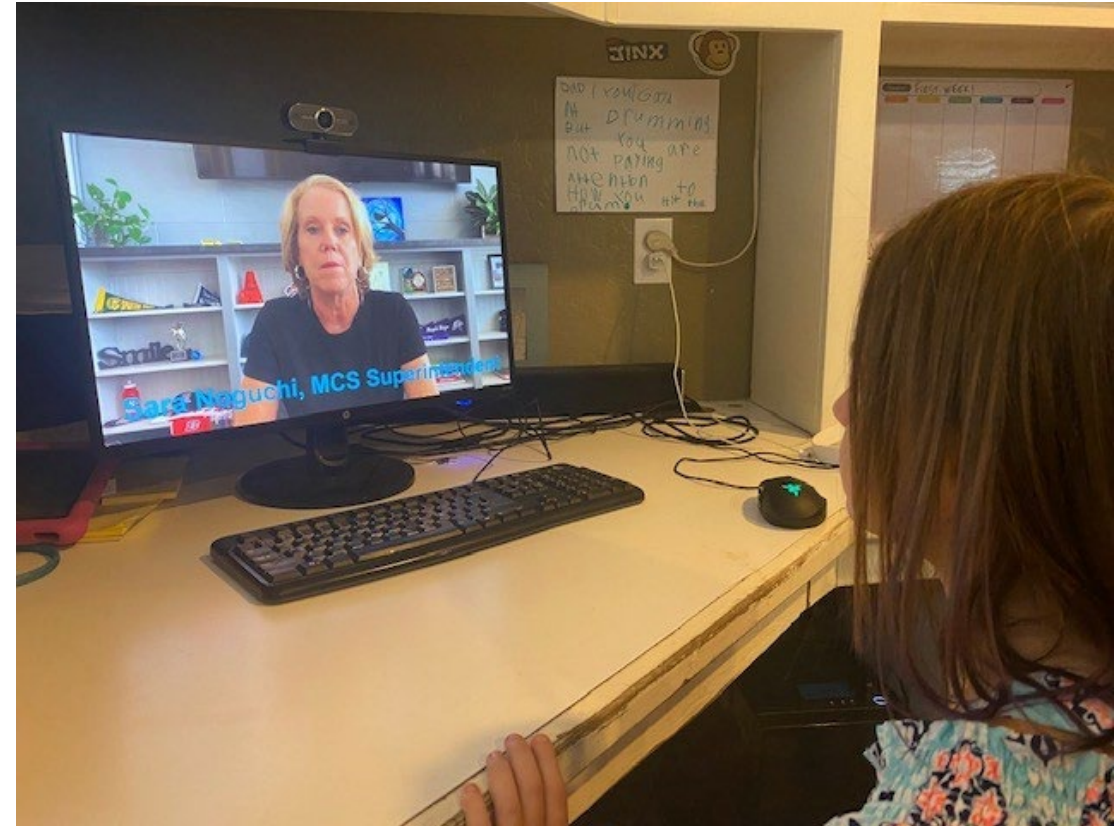
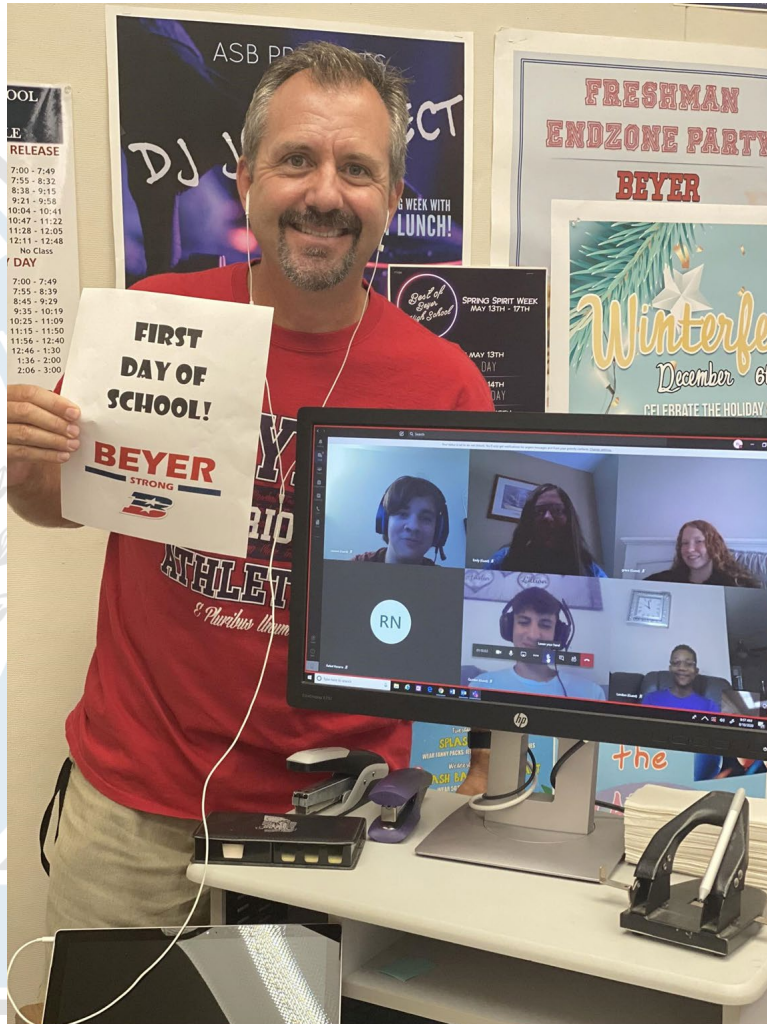
Every Student Matters, Every Moment Counts

First Day of School Festivities



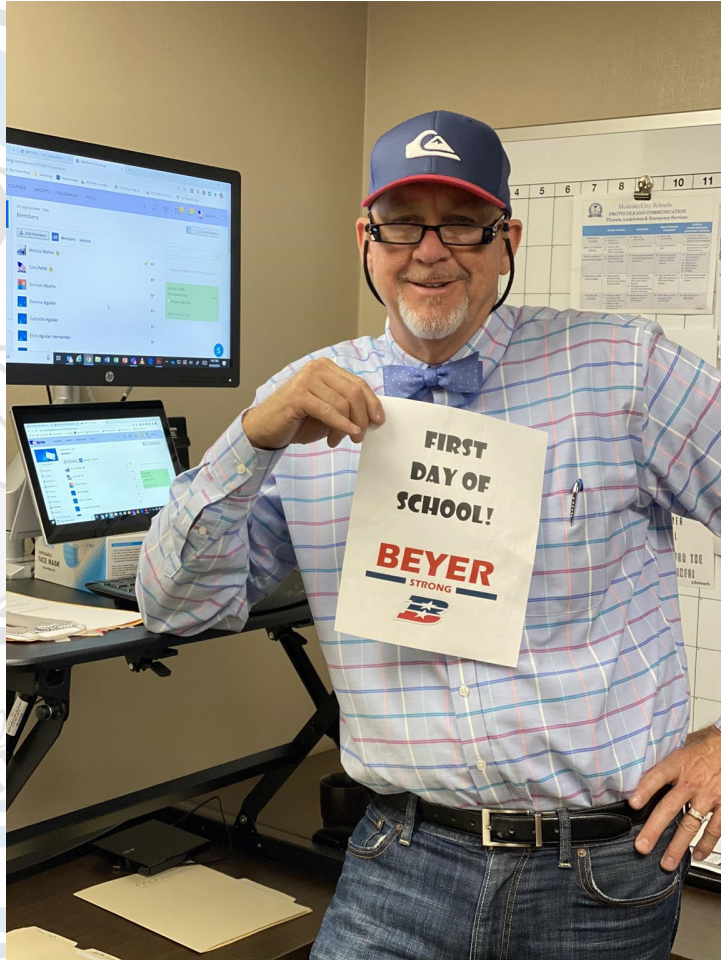
Every Student Matters, Every Moment Counts

First Day of School Festivities



Every Student Matters, Every Moment Counts

First Day of School Festivities



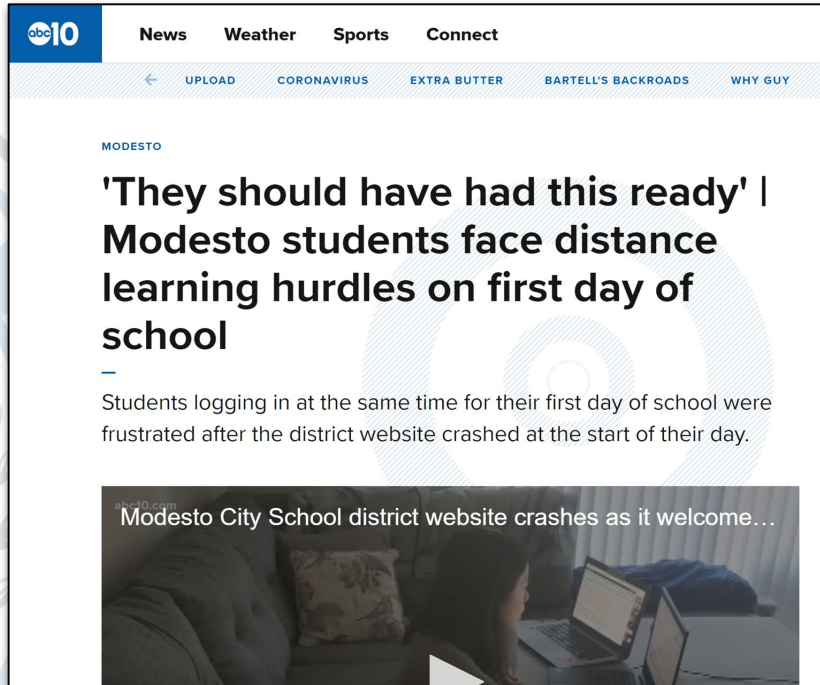
Every Student Matters, Every Moment Counts

First Day of School Festivities

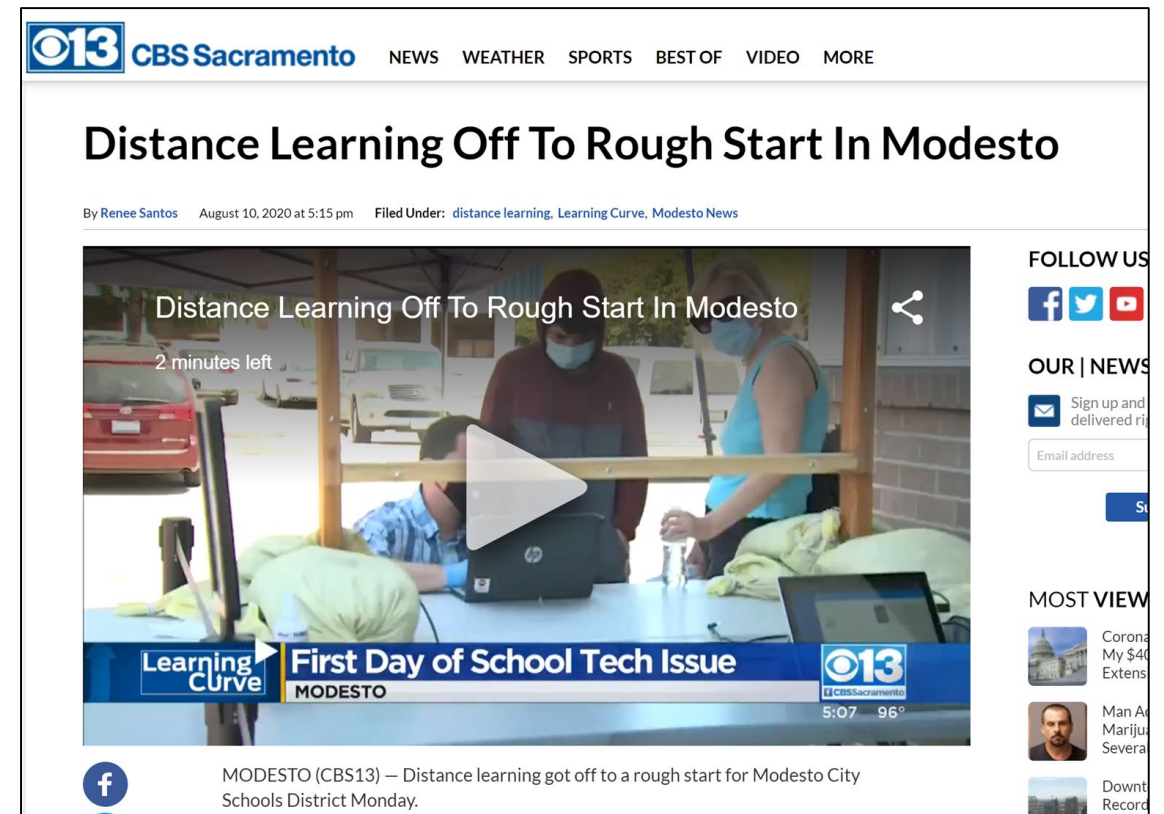


Every Student Matters, Every Moment Counts

First Day of School Media Coverage



- Social Media
- TV
- Newspaper



Every Student Matters, Every Moment Counts

First Day of School - Social Media



First Day
of School

MONDAY, AUGUST 10

ONLINE DISTANCE LEARNING 

All students need to click on the First Day of School link on their school website at 8:30am on 8/10.

School website listing: <https://bit.ly/MCS-School-Directory>

STUDENT ATTENDANCE WILL BE RECORDED.

Call your school site if you have questions...Visit your Schoology homepage and/or your school websites for important announcements!

<https://bit.ly/MCS-School-Directory>



IMPORTANT INSTRUCTIONS

The MCS website is currently down, so go to your Schoology online classroom at <https://Mcs.schoology.com>

Log-in using your District username & password.

You will be able to join your online class. Both Schoology and Microsoft Teams Video meetings are still functioning.

<https://Mcs.schoology.com>



IMPORTANT UPDATE

The MCS website is functioning again. Schoology is also functioning.

If you are still experiencing issues, shut down, wait 10 seconds, and start up your computer again to reset it.

<https://www.mcs4kids.com/>
<https://Mcs.schoology.com>

Every Student Matters, Every Moment Counts

Parent & Community Voices

- *“I would just like to say today was my youngest first day of high school and the teachers at Johansen High School did a very good job today. It’s hard times for everyone but once it was up and running, the teachers did great. Just want to say thank you and good job...”*
- *“My daughter is in 2nd grade. Even with the first day glitches, she had a great day. Thanks for all your work. It’s an impossibly difficult situation.”*

Every Student Matters, Every Moment Counts

Parent & Student Resources

Training classes on:

- Go SchoolMessenger (986)
- Schoology (1,254)
- Create an Email (114)
- PowerSchool (341)

• **Total parent training participants = 2,695**
(as of 8/13/20)



1. Start Here First

Before you begin to create your Parent



2. PowerSchool
Parent Account



3. Go School
Messenger



4. Schoology Parent
Account

Every Student Matters, Every Moment Counts

Community Feedback Forum

- Online community forum:
 - **Wednesday, August 19, 5:30-6:30pm**
- Open to students, parents, teachers, staff & community.
- MCS wants to know what supports and resources could help with distance learning.
- Access url (and www.mcs4kids.com home page):
<https://bit.ly/Aug19-MCSForum>



Every Student Matters, Every Moment Counts

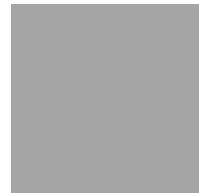
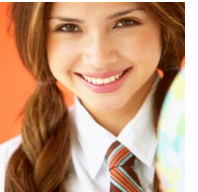
Next Steps

- After Action Review
- Continue to provide internet connectivity solutions
- Monitor and provide ongoing support for student attendance / engagement daily issues
- Continue to identify areas of need and collaborate with our labor partners to identify viable solutions
- Parent education and support



Every Student Matters, Every Moment Counts

Questions



Every Student Matters, Every Moment Counts