



COVID-Safe Ride Standards

HopSkipDrive is committed to our community's health and safety. Working with CDC guidelines, local guidelines and health experts, we created a set of enhanced COVID-Safe Ride Standards.

Visit www.CovidSafeRides.com for more information.

The Safest In-Ride Environment for CareDrivers and Riders



CareDrivers must wear face coverings and proper personal protective equipment during rides; Riders are also asked to follow CDC and local guidelines on wearing personal protective equipment.



Plastic dividers between the front and back seat **will be used in every vehicle**. We are one of the first student transportation companies in the country to adopt plastic dividers as a standard operating procedure.



Vehicles must be cleaned and disinfected between rides following CDC guidelines.



Parents/caregivers are asked to follow CDC and local guidelines by keeping Riders home if they show COVID-19 symptoms. We also ask that parents or caregivers help Riders into the car if needed to minimize exposure between CareDrivers and Riders.

Health-Forward Tech and Processes Go Above and Beyond



CareDrivers must affirm each day in the app that they are asymptomatic and have not been exposed to COVID-19 prior to offering rides through the platform.



CareDrivers must affirm in the app that they have sanitized vehicles and that the plastic divider is in place prior to each ride.



Technology enables real-time feedback from CareDrivers, Riders and Users linked to a child's account.

Critical Safety Resources Provided for All Users



HopSkipDrive believes education is key to safety, and currently connects CareDrivers with safe driving resources. We will provide COVID-Safe Ride Standards resources for CareDrivers as well as all Users linked to a Rider's account.



In-app notifications remind all HopSkipDrive Users of COVID-Safe Ride Standards and best practices.



HopSkipDrive connects CareDrivers with free telehealth screenings.

Minimize Exposure Through Anonymous COVID-19 Exposure Reporting



HopSkipDrive will facilitate anonymous COVID-19 exposure reporting to the extent that such notification does not jeopardize privacy interests. **No personal information will be shared in the process.**