

To: Policy Committee  
From: Ty Alper  
Re: Revision to BP 1312

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1. The Board is in the process of reviewing and revising BP 9200. There has been a first reading. BP 9200 is being revised to include the following language:

Individual Board members do not have the authority to resolve complaints. Any Board member approached directly by a person with a complaint should refer the complainant to the Superintendent or designee so that the problem may receive proper consideration and be handled through the appropriate process. This provision shall not preclude any Board member from meeting with any person or from inquiring with the Superintendent or designee regarding any issue.

2. BP 1312 currently states in its entirety:

The Governing Board believes that the quality of the educational program can improve when the district listens to complaints, considers differences of opinion, and resolves disagreements through an established, objective process.

The Board encourages complainants to resolve problems early and informally whenever possible. If a problem remains unresolved, the individual should submit a formal complaint as early as possible in accordance with appropriate district procedures. District procedures shall be readily accessible to the public.

Individual Board members do not have authority to resolve complaints. If approached directly with a complaint, however, Board members should listen to the complaint and show their concern by referring the complainant to the Superintendent or designee so that the problem may receive proper consideration.

3. I propose we replace the last paragraph of BP 1312 with the language we have approved for BP 9200 so the two policies are consistent. (In the alternative, we could remove the past paragraph of BP 1312.) This would mean replacing the last paragraph with this language:

Individual Board members do not have the authority to resolve complaints. Any Board member approached directly by a person with a complaint should refer the complainant to the Superintendent or designee so that the problem may receive proper consideration and be handled through the appropriate process. This provision shall not preclude any Board member from meeting with any person or from inquiring with the Superintendent or designee regarding any issue.